



On Hold Messaging Service Plans:

Choose the frequency of updates that suits your needs:

1. Quarterly Plan (4 Updates/Year):

- Update your On Hold Messaging content four times a year.
- Includes up to 400 words per update.
- On Hold Music included.
- Script writing assistance included.
- Rollover any unused updates for up to 1 additional update per quarter.
- **Monthly Cost: \$99/month**

2. Bi-Monthly Plan (6 Updates/Year):

- Update your On Hold Messaging content six times a year.
- Includes up to 400 words per update.
- On Hold Music included.
- Script writing assistance included.
- Rollover any unused updates for up to 2 additional updates every two months.
- **Monthly Cost: \$159/month**

3. Monthly Plan (12 Updates/Year):

- Update your On Hold Messaging content every month.
- Includes up to 400 words per update.
- On Hold Music included.
- Script writing assistance included.
- Rollover any unused updates for up to 4 additional updates every month.
- **Monthly Cost: \$269/month**



Annual Payment Option:

- Save money by paying annually. Prices for annual plans are as follows:
 - Quarterly Plan: \$1,068/year
 - Bi-Monthly Plan: \$1,668/year
 - Monthly Plan: \$2,988/year

Additional Information:

- **On Hold Messaging:** Engage your clients with marketing messages played over music while they wait for assistance.
- **Phone Voiceovers:** Welcome Greetings and Voicemail Greetings are available separately at a one-time cost of \$109 each. Enjoy bulk discounts on these services.
- **Plan Duration:** All plans are annual, providing you with a full year of service.
- **Voice Talent:** Our plans include the voices of local talent from New Zealand or Australia.
- **Cancellation Policy:** If you decide to cancel your plan, a cancellation fee equal to half of the remaining contract fee applies.
- **Pricing Note:** For clients in New Zealand, prices exclude GST. For clients in Australia, no GST is charged.